



To Gaillardia Families,

Welcome to Kids Club! We are thrilled to offer this amenity to you and your family. Thank you for trusting us with the care of your children.

The following handbook is to inform you about policies, procedures, and rules. Please review in its entirety.

We hope this amenity helps you enjoy your club to its fullest. If you have any questions or concerns, feel free to contact a member of the staff.

Thank You,

Gaillardia County Club Management

Location

Upstairs on the north side of the front desk. Location may differ for special events and age groups.

Rate & Payment

Most Kids Club activities will be \$15 per event. Price is dependent on the activities and can change at any time. In sitting service is \$10 per child per hour for up to 3 hours. Members will be charged on their membership account.

Guest Policy

Guests may attend Kids Club activities if the sponsoring member is accompanying them. Guest will be charged through the sponsoring member's account.

Reservations & Capacity

Reservations are required for all Kids Club activities to allow for proper staffing, supplies and space. The Kids Club room has a maximum capacity of 14 kids. Events and activities outside of the Kids Club Room can allow for more participants, read each event to see what the capacity is. Reservations can be made online on Gaillardia's website or mobile app. To ensure your reservation, check the reservation close date and time. Walk-ins will not be accepted on the day of the event.

Age Requirement

The age requirement for all Kids Club activities is 4 years to 13 years old. *Child must be properly potty trained and able to use the restroom without assistance*

Medication/Illness

No one on our staff may administer any medication to your child. The parent or legal guardian is responsible for administering any medications. In case of an emergency, EpiPens, inhalers, and other emergency medications may be left with the staff if the child knows how to administer it themselves. Please do not place any over-the-counter medication such as Tylenol, Aspirin, or Benadryl in your child's bag. If your child is taking prescription medication or visits a medical professional, please inform our staff, as it may affect your child's behavior. If your child is contagious, sick, or has a fever, we ask that you do NOT bring them to Kids Club for the safety of the other children and staff; they will be sent home.

Please keep your child at home if the child:

- has a fever (99.5 degrees or above) or has had one during the previous 24-hour period.
- has a cold that is less than 4 days old.
- has a heavy nasal discharge.
- has a constant cough.
- is sneezing persistently.
- has a sore throat with a fever or swollen glands.
- has diarrhea or watery stools.
- has vomited more than 2 times in the previous 24 hours.
- has yellowish skin or eyes.
- has pinkeye or eye discharge (e.g., thick mucus or pus draining from the eye).
- has lice.
- has pinworms.
- is fussy, cranky, and generally out of sorts.
- is crying uncontrollably (for 15 minutes or more).
- is tired or lethargic (rest at such times may prevent the development of serious illness).
- has an illness that prevents the child from participating comfortably in program activities.
- has an illness that results in a greater need for care than our staff can provide without compromising the health and safety of other children.
- is ill during the night or has a poor night's sleep (this may be a sign of an impending illness).
- has symptoms of a possible communicable disease, such as an undiagnosed rash, hives, or other bodily discharge.

Meals & Snacks

Kids Club activities will include a children's meal unless it is stated otherwise. It is up to the adult to let staff know of any food allergies or dietary restrictions. Gaillardia staff take extreme care to provide a safe place for all children to be, however we cannot promise an allergy free area.

Personal Property

Be sure ALL items are labeled clearly with your full name or your child's full name. Kids Club is not liable for any lost, broken, or damaged personal items. Electronics and toys are not to be brought to Kids Club.

Check-in & Check-out

No child can enter or leave Kids Club without an adult. Parents, grandparents, legal guardians and those on the approved Authorized Pickup List must sign in ALL children they are dropping off at Kids Club with the child's name, adult's name and phone number, and exact time the child was dropped off and picked up. Children will only be released to individuals on the Authorized Pick-Up List. In case of an emergency when the Parents cannot be reached, our staff will contact the people indicated on the Emergency Contact Form. Adults must stay on property while their children are at Kids Club unless specified otherwise.

Behavior

Kid's Club strives to provide a caring, safe environment for children. These rules have been established to protect children from injury. Adults may be asked to remove their child if behavior interferes with the well-being of other children and staff. The following behavior is considered inappropriate:

- Causing physical harm to another child or adult by hitting, biting, kicking, throwing or any other physical action.
- Use of inappropriate language, spitting, or other forms of verbal abuse or degradation directed at other children or adults.
- Repeat refusal to comply with staff requests or Kids Club rules.
- Behavior that is potentially harmful to themselves.

Repeated inappropriate behavior may result in child suspension from Kids' Club for a period. The exact period will vary upon the severity of behavior at the discretion of Club Management. Adults will be contacted if any behavior problems are reported and documented.

Photography Clause

As a member, you consent for yourself, family members, and guests to photography, audio recording, video recording and any release, publication, exhibition, or reproduction of same while on Club property, to be used for live streaming, promotional purposes, advertising, inclusion on web sites, and any other purpose by the Club, the Club's designee, or such third parties which have been granted permission for same by

the Club. You release the Owner and the Operator, their affiliates, partners, directors, officers, shareholders, employees, members, representatives and agents from any liability connected with the taking, recording, digitizing, and/or publication of photographs, computer images, video and/or sound recordings and waive all rights you may have to any claims for payment or royalties in connection with any exhibition, streaming, webcasting, or other publication of these materials, regardless of the purpose. You waive any right to inspect or approve any photo, video, or audio recording taken.